



St John

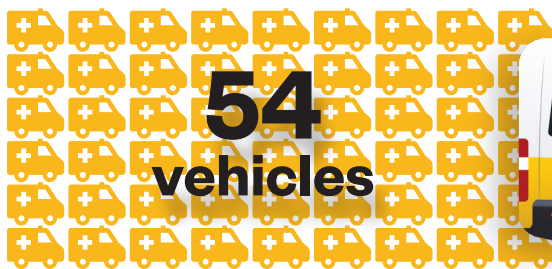
Here for Life

St John New Zealand Health Shuttle Service

The St John New Zealand Health Shuttle Service takes people to and from health appointments. It began in 1991 in Hamilton and in 2018 operates in 34 locations nationwide.

The health shuttle service is run by St John volunteers and supported by St John New Zealand. Clients are asked for a koha or donation in return.

In 2018, St John New Zealand examined the social impact of the health shuttle service. Here are the summary findings (2017 calendar year statistics).



1.643
million km
travelled



61,000+
volunteer hours



\$2.76m
resources
invested

Social impact

- > Improves access to health care
- > Improves health and general wellbeing
- > Reduces stress, gives peace of mind
- > Helps people live independently
- > Increases social contact and connection
- > Fewer missed health appointments
- > Saves clients' money

"It's a lifeline"

**46% of clients surveyed
said they had no other option
to get to health appointments**

The St John Health Shuttle service is trusted. It is seen by its clients as safe, reliable, affordable, convenient and easy to access. St John volunteers are perceived to be professional, caring and helpful, frequently going the extra mile to help people. The community led nature of this service is treasured by clients and volunteers alike.